



June 25, 2001

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STATE OF UTAH MOTOR POOL
CAPITOL PLAZA CAPITAL BLDG
SALT LAKE CTY, UT 84114

Dear Valued Firestone Customer:

As you know, on August 9, 2000 our company voluntarily recalled approximately 6.5 million tires. These tires were size *P235/75R15 Wilderness AT tires made in our Decatur, Illinois plant and all Radial ATX and ATX II tires of the same size*. With the cooperation of the driving public and the help of our dealers, store employees and Ford dealerships, we have accomplished the remarkable task of replacing more than 6.3 million of these tires, but we are not satisfied with 97%.

We know that there are vehicles on the road today that are still fitted with recalled tires. We are urging all consumers who have not yet replaced their *P235/75R15 Radial ATX, ATXII or Decatur-produced Wilderness AT tires of the same size* to do so immediately. There is a more than adequate supply of Firestone tires available and our more than 8,500 authorized participating retailers stand ready to replace the recalled tires without delay. To find your nearest retail location, please call our consumer hotline at 1-800-465-1904 or visit our website at www.firestone.com.

As allowed under Federal Regulations, Firestone has also announced that it will officially conclude the August 2000 recall as of the close of business August 29, 2001. We ask any consumers who have not yet replaced recalled tires to do so by that date. In addition, if a consumer chooses to have the recalled tires replaced at a competitor's tire store, Firestone will continue to honor requests for reimbursement so long as the request is complete and is postmarked by midnight August 29, 2001. For details on Firestone's reimbursement program, please visit our website or your local Firestone retailer.

We want to thank you for your cooperation and your understanding and we regret any inconvenience this recall may have caused you. If you have any questions about the recall please call the consumer hotline at 1-800-465-1904.

Sincerely,

R. J. Wyant
Division Vice President
Corporate Quality Assurance

